ELEVATE LIGHTING SOLUTIONS
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FREQUENTLY ASKED QUESTIONS (FAQ)

LED HIGH BAYS – LINEAR & ROUND CCT & LUMEN SELECT

PRODUCT FAMILY	SIZE	WATTAGE SELECT	CCT SELECT	LUMEN SELECT	OPTIONS
HBL = HIGH BAY LINEAR	14"	110/85/60W	3500K/4000K/5000K	15,946/12,656/9,214	CR = CONTROLS READY EM = EM BATTERY BACKUP
	18"	175/140/100W		25,849/21,383/16,788	
	23"	215/160/120W		32,243/24,058/18,824	
	23"	320/270/220W		46,407/39,921/33,891	
	46"	420/380/320W		60,476/55,149/47,398	

PRODUCT FAMILY	WATTAGE SELECT	CCT SELECT	LUMEN SELECT	OPTIONS	FINISH
HBR = HIGH BAY ROUND	150/125/100W	4000K/5000K	23,000/19,500/16,000	CR = CONTROLS READY	BLACK
	240/200/160W		36,000/30,000/24,500		WHITE

What applications are flat panels typically used for?

High bays are typically used in commercial and industrial settings such as gymnasiums, warehouses, production areas, and manufacturing facilities.

What traditional lighting does high bay replace?

High bays replace traditional HID and fluorescent fixtures, for specific retrofit compatibility refer to the product specification sheet.

What sizes are available?

Linear High Bays: are offered in sizes ranging from 14” to 46” lengths.
Round High Bays: offers sizes 11” and 13” diameters.

How are the high bays packaged?

Both linear and round high bay feature retail-ready packaging with color labels suitable for display on a sales floor.

Are the fixtures dimmable?

Yes, the fixture comes standard with 0-10V low voltage dimming.

Are the fixtures NSF Rated?

The Round High Bays are NSF Rated for food processing hose- down requirements, making them suitable for applications such as food processing areas.

Are there Emergency Battery Backup (EM) options available?

Yes, there are select Linear High Bay models that have the option of integrated battery backup. These models come equipped with push-to-test buttons providing 90 minutes of emergency lighting during an outage. Refer to the product specification sheet for specific models offered.

What are the control options?

All sizes have an integrated CONTROLS READY **(CR)** option. These models feature a dedicated port for quick and easy field installation of compatible motion sensor solution. ***Note:*** *Only motion sensors and remotes listed on the product specification sheet are compatible with the fixture.*

How are the fixtures installed?

Linear High Bays: V-Hook & chains are included for suspension mount installations. The fixtures can also be surface or pendant mount with accessories kits sold separately.
Round High Bays: Integrated J-Hook for quick and easy mounting

How high can you install the fixtures?

High bay fixtures deliver up to 60,000 lumens, allowing installations heights up to 60FT for large area coverage. Refer to product specification sheet for recommended mounting heights and lumen output.

Are there accessories available?

Yes, there are various mounting accessories available for the Linear High Bay fixture. Pendant and surface mount kits are available for flexibility to suit various applications. The fixture comes standard with V-hook and chain for installation for suspension mount applications. Wire guards are available to provide extra protection from impacts in industrial settings.

What CCT (correlated color temperature) are offered?

The fixtures come standard with CCT SELECT Technology with easily accessible switches to adjust CCT.
Linear High Bay fixtures offer 3CCT Select – 3500K, 4000K, 5000K CCT
Round High Bay fixtures offer 2CCT Select – 4000K, 5000K CCT

How does the CCT & LUMEN SELECT feature work?

The CCT & LUMEN SELECT easily accessible switches; the end user can choose from 2 or 3 CCT options—ranging from neutral white to daylight—and 3 wattage levels using a toggle switch.

What are the benefits of CCT & LUMEN SELECT Technology?

- **Flexibility**- choose between CCT & LUMEN outputs to customize lighting needs for a range of applications.
- **Contractor Friendly-** easy installation to adjust CCT & light output onsite with simple integrated switch.
- **Reduce SKUs-** maximize shelf space with one SKU that offers multiple configurations. This reduces the number of products to stock and manage — a win for distributors.

Are the fixtures DLC Listed?
All high bay fixtures are DLC premium listed. Refer to the product specification sheet for further details.

Are the fixtures eligible for rebates? Fixtures with DLC may qualify for utility rebates. The purchaser must validate eligibility with the utility program. Eligibility may vary depending on utility, location, time and program guidelines.
For more information, please use our rebate locator on our website https://els-led.com/rebate-program/

What is the warranty?
All fixtures come with our standard 5-year warranty. For full warranty details, please visit our website www.els-led.com

Do you offer lighting layouts?
Yes, we offer complimentary lighting layouts. Contact your sales representative or please e-mail us at Support@ELS-LED.COM